

# PRIOR AUTHORIZATION

## What is prior authorization?

iA Financial Group has developed a prior authorization process for specific drugs.

This process determines whether the insured person is eligible for reimbursement of a drug under the terms of the group plan before processing the claim for that drug.



## Why is prior authorization important?

The prior authorization process allows iA Financial Group to ensure that the insured person gets the right treatment at the right time, while considering cost-effectiveness and ensuring the long-term sustainability of the group drug plan. When prior authorization is granted, the drug is covered for a specific period. At the end of this period, a renewal request must be submitted. This periodic review allows iA Financial Group to validate that the insured person is responding well to the treatment and, therefore, that the treatment they are receiving is the right one.

iA Financial Group will ensure that a drug on the list of drugs requiring prior authorization is reimbursed only if it has been prescribed for the use for which it was intended. Dosages and generic equivalents are subject to prior authorization. The drug list is reviewed periodically.

## Where can I find out more about drugs requiring prior authorization and which form the insured person must complete?

The list of drugs requiring prior authorization is available on the iA Financial Group website at [ia.ca](https://ia.ca). Go to the *Find a form* section in the centre of the home page. This list is subject to change at any time, and there is no guarantee that a drug on it is covered by a specific group plan.

Using the WebRx online tool, available in My Client Space and iA Mobile, is also a good way to obtain drug coverage information.

Before submitting a request for coverage of drugs requiring prior authorization, your treating physician must complete the appropriate form. Forms can be found on the [ia.ca](https://ia.ca) website. Once iA Financial Group has received the completed form, it will review the request and the insured person will be informed of the decision.

If you have any questions or require further clarification about the list or prior authorization process, please contact iA Financial Group Customer Service at 1-877-422-6487, Monday to Friday, 8 a.m. to 8 p.m (ET).



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