# Fourth Quarter 2022 Conference Call

**Presenters:** 

Denis Ricard, President and CEOMichael L. Stickney, EVP and CGOJacques Potvin, EVP, CFO and Chief Actuary

February 15, 2023





# **Forward-looking statements**

- This document may contain statements relating to strategies used by iA Financial Group or statements that are predictive in nature, that depend upon or refer to future events or conditions, or that include words such as "may", "will", "could", "should", "would", "suspect", "expect", "anticipate", "intend", "plan", "believe", "estimate", and "continue" (or the negative thereof), as well as words such as "objective", "goal", "guidance", "outlook" and "forecast", or other similar words or expressions. Such statements constitute forward-looking statements within the meaning of securities laws. In this document, forward-looking statements include, but are not limited to, information concerning possible or assumed future operating results. These statements are not historical facts; they represent only expectations, estimates and projections regarding future events and are subject to change.
- Although iA Financial Group believes that the expectations reflected in such forward-looking statements are reasonable, such statements involve risks and uncertainties, and undue reliance should not be placed on such statements. In addition, certain material factors or assumptions are applied in making forward-looking statements, and actual results may differ materially from those expressed or implied in such statements.
  - Material factors and risks that could cause actual results to differ materially from expectations include, but are not limited to: insurance, market, credit, liquidity, strategic and operational risks, such as: general business and economic conditions; level of inflation; level of competition and consolidation; changes in laws and regulations, including tax laws and changes made to capital and liquidity guidelines; actions by regulatory authorities that may affect the business or operations of iA Financial Group or its business partners; risks associated with the regional or global political and social environment; risks related to climate change including the transition to a low-carbon economy and iA Financial Group's ability to satisfy stakeholder expectations on environmental, social and governance issues; data and cyber risks; risks related to human resources; hedging strategy risks; liquidity of iA Financial Group, including the availability of financing to meet existing financial commitments on their expected maturity dates when required; accuracy of information received from counterparties and the ability of counterparties to meet their obligations; the occurrence of natural or man-made disasters, international conflicts, pandemic diseases (such as the current COVID-19 pandemic) and acts of terrorism.
  - Material factors and assumptions used in the preparation of financial outlooks include, but are not limited to: accuracy of accounting policies and best estimate actuarial and economic assumptions used by the Company such as mortality, morbidity, longevity and policyholder behaviour; different business growth rates per business unit; no unexpected material changes in the economic, competitive, insurance, legal or regulatory environment or actions by regulatory authorities that could have a material impact on the business or operations of iA Financial Group or its business partners; risks and conditions; and the Company's recent performance and results, as discussed elsewhere in this document.
- Potential impacts of the COVID-19 pandemic Since March 2020, the COVID-19 pandemic has had major, unprecedented implications for both society and the economy. The overall impact of the COVID-19 pandemic is still uncertain and depends on many factors, such as the progression of the virus, the emergence of new variants, the duration of the pandemic, potential treatments and therapies, the availability of vaccines, the effectiveness of government measures to slow the virus's spread and the impact of those measures on the economy. As a result, we cannot accurately predict the total bearing the pandemic will have, but the impact on iA Financial Group's business and financial results could be material. However, despite the short-term negative impacts of the pandemic on its results, iA Financial Group remains financially solid. In addition, iA Financial Group's business continuity protocol has continued, ensuring that the quality of service clients receive is similar to or better than before the pandemic and enabling employees and advisors to continue to work safely and securely.
- Potential impact of geopolitical conflicts Since February 2022, Russia's military invasion of Ukraine and the related sanctions and economic fallout have had several impacts on global financial markets, exacerbating the volatility already present since the beginning of 2022. The outlook for financial markets over the short and medium term remains highly uncertain and vulnerable, in part due to continued geopolitical tensions. The Company continues to monitor potential impacts of the conflict. These impacts could negatively affect the Company's financial outlook, results and operations.
- Additional information about the material factors that could cause actual results to differ materially from expectations and about material factors or assumptions applied in making forward-looking statements may be found in the "Risk Management" section of the Management's Discussion and Analysis for 2022, the "Management of Risks Associated with Financial Instruments" note to the audited consolidated financial statements for the year ended December 31, 2022, and elsewhere in iA Financial Group's filings with the Canadian Securities Administrators, which are available for review at sedar.com.
- The forward-looking statements in this document reflect iA Financial Group's expectations as of the date of this document. iA Financial Group does not undertake to update or release any revisions to these forward-looking statements to reflect events or circumstances after the date of this document or to reflect the occurrence of unanticipated events, except as required by law.

# **Non-IFRS and Additional Financial Measures**

iA Financial Corporation and iA Insurance report their financial results and statements in accordance with International Financial Reporting Standards ("IFRS"). They also publish certain financial measures or ratios that are not based on IFRS ("non-IFRS"). A financial measure is considered a non-IFRS measure for Canadian securities law purposes if it is presented other than in accordance with the generally accepted accounting principles ("GAAP") used for the Company's audited financial statements. The Company uses non-IFRS measures when evaluating its results and measuring its performance. The Company believes that non-IFRS measures provide additional information to better understand its financial results and assess its growth and earnings potential, and that they facilitate comparison of the quarterly and full year results of the Company's ongoing operations. Since non-IFRS measures do not have standardized definitions and meaning, they may differ from the non-IFRS financial measures used by other institutions and should not be viewed as an alternative to measures of financial performance determined in accordance with IFRS. The Company strongly encourages investors to review its financial statements and other publicly filed reports in their entirety and not to rely on any single financial measure. These non-IFRS measures are often accompanied by and reconciled with IFRS financial measures. For certain non-IFRS measures, there are no directly comparable amounts under IFRS. This document presents non-IFRS measures used by the Company when evaluating its results and measuring its results and measuring its results and measuring its performance.

For relevant information about non-IFRS measures used in this document, see the "Non-IFRS and Additional Financial Measures" section in the Management's Discussion and Analysis for the period ending December 31, 2022, which is hereby incorporated by reference and is available for review at <u>sedar.com</u> or on iA Financial Group's website at <u>ia.ca</u>.

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# **Denis Ricard** President and CEO





**Denis Ricard** President and CEO



Alain Bergeron EVP, Chief Investment Officer



Jacques Potvin EVP, Chief Financial Officer and Chief Actuary



Renée Laflamme EVP, Individual Insurance, Savings and Retirement



**Stephan Bourbonnais** EVP, Wealth Management



**Mike Stickney** EVP, Chief Growth Officer



Sean O'Brien EVP, Group Benefits and Retirement Solutions



7

Good profitability with core EPS and core ROE well within guidance Robust financial position with continued organic capital generation Sustained shareholder value at IFRS 9/17 transition

Core EPS <sup>+</sup> \$2.40	+19% YoY Within guidance for Q4 and 2022	<b>Core ROE</b> <sup>1†</sup> <b>14.2%</b>	Top half of guidance in 2022
Solvency ratio <sup>†</sup> 126%	Robust and above target Very robust under IFRS 9/17	Organic capital generation ~\$130M	~\$550M total in 2022 Above guidance
Dividend \$0.675 Payable in Q1/23	2022 dividend of \$2.60 (+25% YoY) 2022 NCIB: 3M+ shares bought back \$0.5B returned to shareholders	Book value <sup>2</sup> \$63.06	Near-neutral impact at IFRS 9/17 transition: +\$10M on January 1, 2022

<sup>1</sup>ROE is presented on a trailing twelve months basis. <sup>2</sup>Book value per common share is a financial measure calculated by dividing the common shareholders' equity by the number of common shares outstanding at the end of the period; all components of this measure are IFRS measures.

<sup>+</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

#### 2022 – Solid results, amidst declining financial markets

- Core ROE of 14.2% and Core EPS of \$8.85, both well within guidance
- Robust solvency ratio and continued organic capital generation
- Strong sales results in most business units
- \$0.5B returned to shareholders through dividends and share buybacks

#### **Employer of choice & Superior employee experience**

- iA recognized by Glassdoor and Forbes as one of Canada's Best Employers
- Executive bench strength from internal flexibility and rewarding career
- Work from anywhere at iA is a reality and an asset to attract workforce

#### Premium client and advisor experience

- #1 for overall company rating in Advisor Perception Survey, for 2nd year in a row<sup>1</sup>
- Making it as easy as possible for clients and advisors to do business with iA

#### 2023 – Growing earnings with more capital to fuel growth

- Increased profitability expected from impacts of new regime and higher rates
- Sustained shareholder value with \$10M book value increase at IFRS 9/17 transition<sup>2</sup>
- Even more robust capital position with 20+ percentage point increase at Dec. 31, 2022<sup>2</sup>
- More capital for investment and deployment, to grow and to return to shareholders





<sup>1</sup>According to Environics Research.<sup>2</sup> The finalization of the Consolidated Statements of Financial Position at the January 1, 2022 transition date is in progress.

This slide presents non-IFRS measures; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.





# Mike Stickney EVP and CGO

# **DIVERSIFIED BUSINESS MIX – Q4 HIGHLIGHTS**





#### Foundation

Long-established businesses in which iA excels and is already a leader

- Solid Q4 results supported by highperforming distribution networks, backed by the quality of our products and digital tools
- Continued sales growth in Individual Insurance
- Strong sales and good profitability for Dealer Services Canada despite vehicle inventory constraints



#### Expansion

High-growth distinctive businesses in which iA seeks to become a leader

- Strong sales growth from US Individual Insurance with good contribution to earnings
- Highly fragmented US Dealer Services industry with strong growth potential for iA through organic expansion and bolt-on acquisitions



#### **Support**

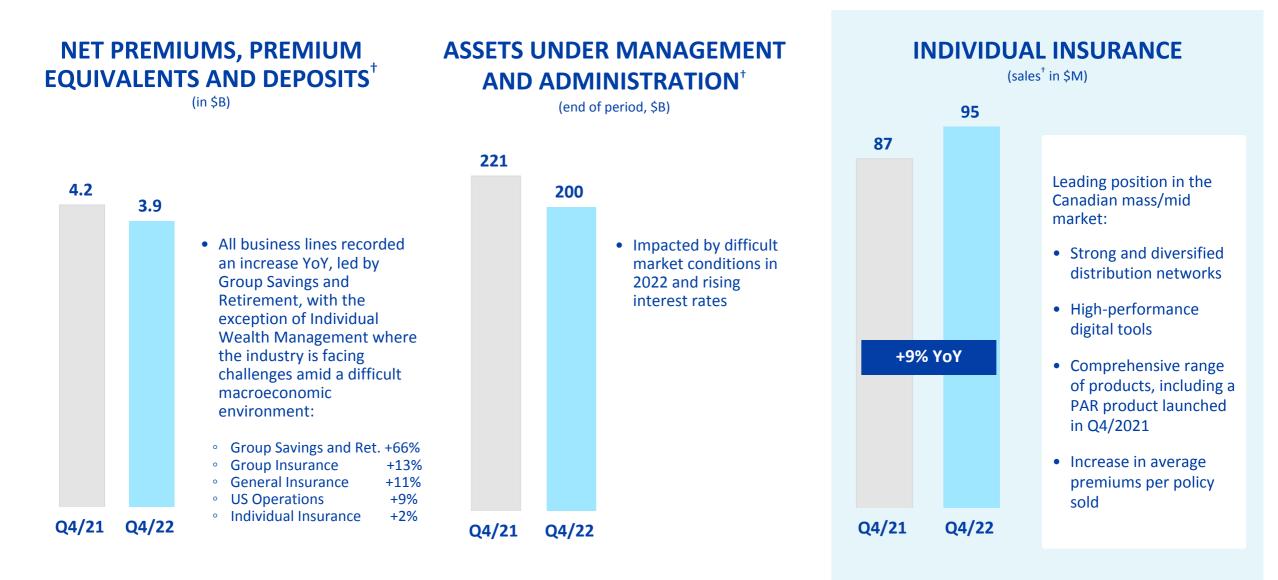
Businesses supporting branding and delivering synergies and competitive advantages to other iA businesses

- Solid sales and results above expectations in Group Savings and Retirement
- Good sales and strong premiums increase in Employee Plans
- Very strong sales growth in Special Markets division

This slide presents non-IFRS measures; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

# Q4/22 SALES – Continued good business growth





<sup>†</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

# Q4/22 SALES – Continued good business growth (cont.)



#### SEGREGATED FUNDS **Individual Wealth Management**

(net sales<sup> $\dagger$ </sup> in \$M)

12

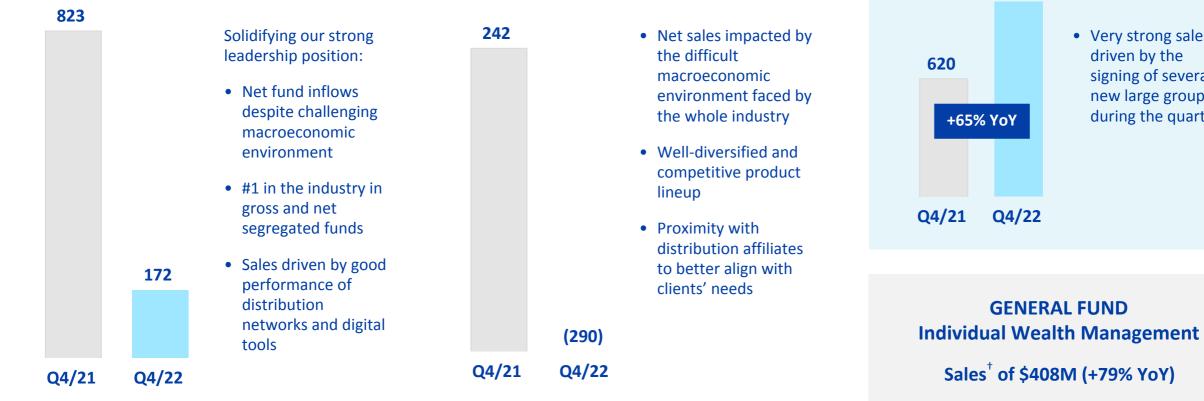
#### **MUTUAL FUNDS Individual Wealth Management**

(net sales<sup> $\dagger$ </sup> in \$M)

#### **GROUP SAVINGS** AND RETIREMENT (total sales<sup>†</sup> in \$M)

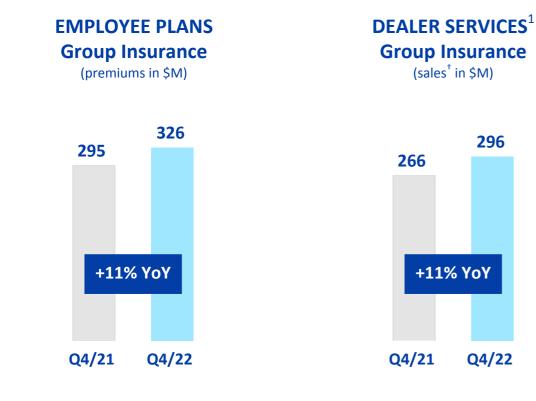
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 Very strong sales driven by the signing of several new large groups during the quarter



# Q4/22 SALES – Continued good business growth (cont.)

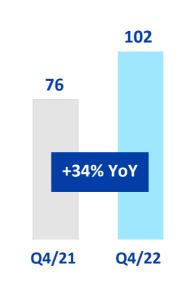




- Sales of \$18M, up 20% YoY in the fourth quarter
- Good retention of in-force business led to premiums increase of 11% YoY

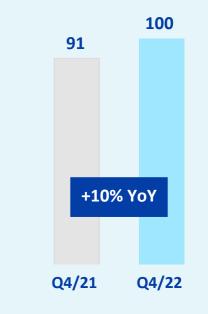
- Top-of-mind provider with full suite of products
- Strong sales driven by P&C products (+22% YoY) and car loan originations (+14% YoY)





 Solid growth, largely from strong travel insurance sales, given return to more normal travel volumes





• Strong business growth for the quarter

<sup>1</sup> Includes creditor insurance, P&C products and car loan originations.

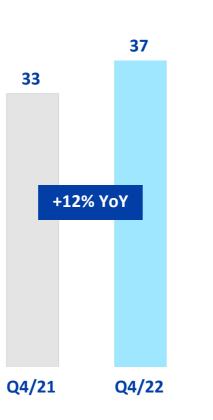
<sup>†</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.



#### **INDIVIDUAL INSURANCE** US Operations

(sales<sup>†</sup> in US\$M)

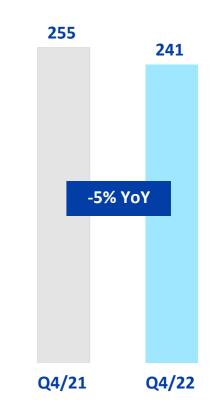




#### DEALER SERVICES US Operations

(sales<sup>†</sup> in US\$M)

- Sales decreased mainly due to ongoing vehicle inventory constraints and decreased car affordability due to higher financing costs for clients
- High growth potential for iA through organic expansion and bolt-on acquisitions in a large and highly fragmented industry
- Leveraging full suite of products and services and optimizing synergies







Jacques Potvin EVP, Chief Financial Officer and Chief Actuary

# Q4/2022 RESULTS VS. GUIDANCE



All metrics are in-line or better than guidance, for Q4 and for the full year

	2022 guidance	Q4/2022 results	2022 results	
<b>Core EPS</b> <sup>1†</sup>	\$2.35 to \$2.50 in Q4 \$8.70 to \$9.30 in 2022	\$2.40	\$8.85	
<b>Core ROE</b> <sup>1†</sup> (trailing 12 months)	13.0% to 15.0%	14.	2%	
Impact of new business <sup>+</sup> (strain)	-5% to 10%	<b>(16%)</b> <sup>2</sup> <b>(8%)</b> <sup>2</sup>		
Solvency ratio <sup>+</sup>	110% to 116%	126%		
Capital generation $^{\dagger}$	\$450M to \$525M in 2022	~\$130M	~\$550M	
Effective tax rate	21% to 23%	19.5% 17.2%		
<b>Dividend payout ratio</b> <sup>+</sup>	25% to 35% (mid-range)	28%	29%	

<sup>1</sup> See "Reported and core earnings reconciliation" in this slide package. <sup>2</sup> A negative strain represents a gain at issue.

<sup>†</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

# **CORE SOE AND ITEMS OF NOTE**



Solid Core EPS driven by high experience gains, new business gains and lower taxes

Source of earnings on a core basis <sup>+</sup> (\$M)	Q4/2022			t <b>e</b> tations)	
Operating profit			\$M	\$M	FDC
Expected profit on in-force	258		PRE-TAX	POST-TAX	EPS
Experience gain (loss)	15 -		+15	+11	+0.10
Impact of new business (strain)	22 -		+15	+12	+0.11
Changes in assumptions and management actions	_				
Total operating profit	295				
Income on capital	34 -		(17)	(14)	(0.13)
Income taxes	(64) -		N/A	+7	+0.07
Dividends on preferred shares	11	-			
Core net income attributed to common shareholders	254				
	\$2.40				

Due to rounding, the figures do not always add up exactly and minor differences may occur between items expressed in millions of dollars and expressed in earnings per common share; in all cases, items expressed in millions of dollars prevail over those expressed in earnings per common share.

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# Year-end assumption review and management actions



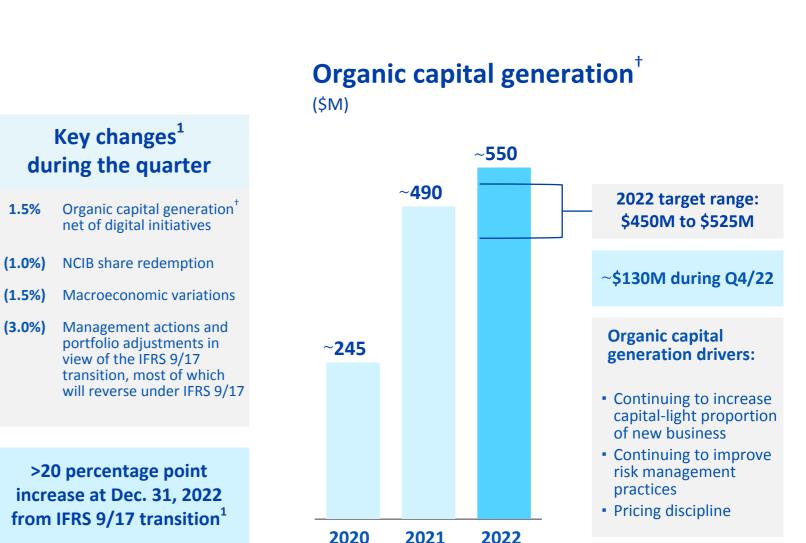
#### **Near-neutral impact on earnings**

# Impact on Q4 net income of annual year-end assumption review (\$M)

Mortality & morbidity	(18)	<ul> <li>Annual update of experience studies</li> <li>Application of new mortality table from CIA</li> </ul>
Policyholder behaviour	(84)	<ul> <li>Lower excess premiums projected in UL policies</li> </ul>
Economic assumptions	214	<ul> <li>Annual update of return assumptions</li> <li>Release of the impact of interest rate increases on financial guarantee provisions</li> <li>Release of some macroeconomic protections in the context of IFRS 9/17 transition</li> </ul>
Expenses, model refinements & other	(115)	Annual update of expense studies
Total	(3)	

# **SOLID CAPITAL POSITION**

#### Supported by ongoing organic capital generation



#### 2020 2021 Q3/22 Q4/22

**Solvency ratio**<sup>+</sup>

134%

130%

110%-116% target

126%

(end of period)

130%

iA Financial Corporation Inc.

<sup>1</sup> Expected estimated combined impact in percentage points of IFRS 9 and IFRS 17 transition, according to information available as at December 31, 2022.

<sup>†</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.



#### **IFRS 17 AND IFRS 9 UPDATE** *Favourable positioning*

#### **IMPACTS AT TRANSITION**<sup>1,2</sup>

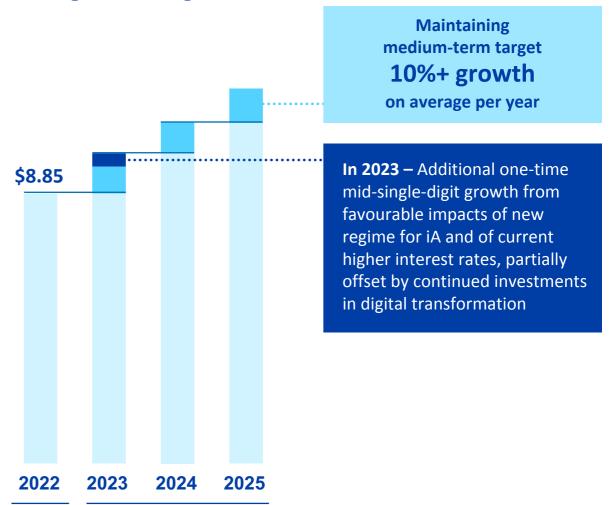
Book value	+\$10M <sup>3</sup>
CSM level	\$5.5B <sup>3</sup>
Solvency ratio	> 20 percentage point increase
Capital available for deployment	Very favourable

#### PRELIMINARY IMPACTS ON 2022 RESULTS<sup>1,4</sup>

Book value	Near-neutral
Solvency ratio	> 20 percentage point increase
Core ROE	Favourable
Core EPS level	Favourable
Organic capital generation	Favourable

#### **CORE EPS** *Guiding to solid growth*

**IFRS 9/17** 



<sup>1</sup>These items are non-IFRS measures; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

<sup>2</sup> Combined impact at transition of IFRS 9 and IFRS 17 (January 1, 2022), according to information available as at Dec. 31, 2022. <sup>3</sup> The finalization of the Consolidated Statements of Financial

IFRS 4

Position at the January 1, 2022 transition date is in progress.<sup>4</sup> Expected estimated combined impact of IFRS 9 and IFRS 17, according to information available as at Dec. 31, 2022.



# **Virtual Information Session** for Investors March 28, 2023, 9AM

# Question & Answer Session

#### PRESENT AND STRONG.

More than ever.



# **APPENDICES**

#### PRESENT AND STRONG.

More than ever.

# **2023 GUIDANCE – Complementary information**



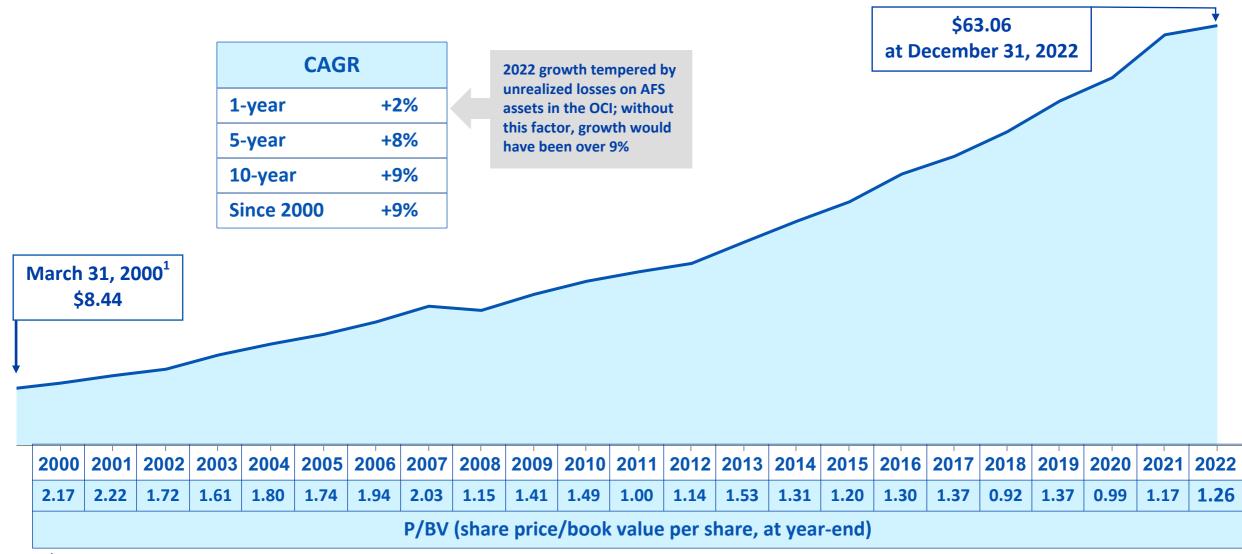
- Under IFRS 17 and IFRS 9, core earnings will continue to be an important indicator of the Company's ability to generate earnings, with the following estimated non-core items in 2023:
  - Charges or proceeds related to acquisition or disposition of a business of about \$0.05 EPS
  - Amortization of intangible assets of about \$0.63 EPS
  - Non-core pension expense of about \$0.09 EPS
- The effective tax rate is expected to be around 22% in 2023
- The dividend payout ratio target range for 2023 is 25% to 35% of core earnings

# Complete guidance with the Company's sensitivities under IFRS 9 and IFRS 17 to be disclosed at the Investor Event on March 28, 2023

This slide presents non-IFRS measures; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

# **BOOK VALUE PER SHARE**

#### P/BV ratio of 1.26 at December 31, 2022



<sup>1</sup> First disclosed book value as a public company.

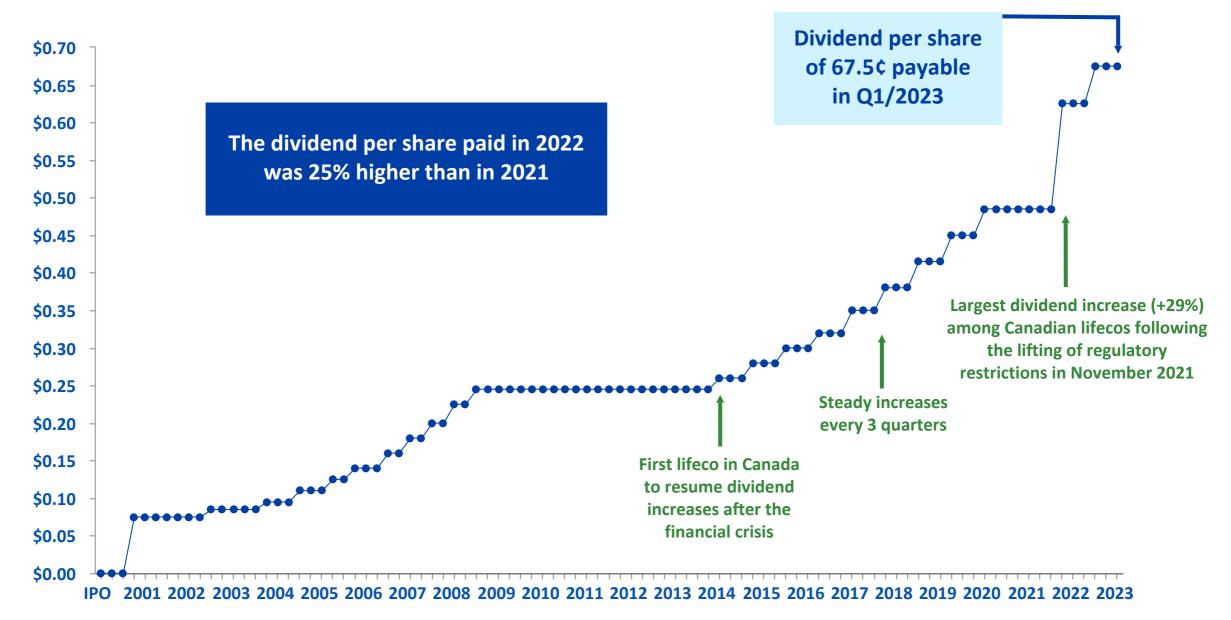
25

Book value per common share is a financial measure calculated by dividing the common shareholders' equity by the number of common shares outstanding at the end of the period; all components of this measure are IFRS measures.





## **DIVIDEND TO COMMON SHAREHOLDERS**





	<b>\$М</b> PRE-TAX	<b>\$М</b> POST-TAX	EPS	
Reported earnings		229	\$2.17	
Core earnings remove from reported earnings the impacts of the following tems:				
Market-related impacts	(8)	(6)	(\$0.06)	UL (+7¢ EPS), assets backing LT liabilities (-5¢ EPS),MERs (+3¢ EPS) and hedging (+1¢ EPS)→ see next s
Assumption changes and management actions	2	3	\$0.03	Near-neutral of year-end assumption changes
Charges or proceeds related to acquisition or disposition of a business	7	6	\$0.05	IAS integration costs of 3¢ EPS and Surex minor shareholders' sell option of 2¢ EPS
Amortization of acquisition-related finite life intangible assets	22	17	\$0.16	Close to expectations
Non-core pension expense	7	5	\$0.05	Close to expectations
Other specified unusual items	_	-	_	
Core earnings <sup>+</sup>		254	\$2.40	

Due to rounding, the figures do not always add up exactly and minor differences may occur between items expressed in millions of dollars and expressed in earnings per common share; in all cases, items expressed in millions of dollars prevail over those expressed in earnings per common share.

<sup>+</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

## **Additional protections in reserves**



Direct and indirect impacts of the COVID-19 pandemic will now be part of the normal reserving process Remaining provisions have been integrated with basic provisions as part of the year's assumption changes

(amounts in millions of dollars are expressed before taxes)	Value at Dec. 31, 2021		Value at Dec. 31, 2022					
Excess mortality protection <sup>1</sup>			Q1	Q2	Q3	Q4	2022	
	\$37M	Expected excess mortality:	<b>\$10.5M</b> (8¢ EPS)	<b>\$7.5M</b> (5¢ EPS)	<b>\$5.5M</b> (4¢ EPS)	<b>\$4M</b> (3¢ EPS)	<b>\$27.5M</b> (20¢ EPS)	<b>\$27M</b> <sup>3</sup>
		Actual excess mortality offset by the protection:	<b>\$8M</b> (6¢ EPS)	<b>\$1M</b> (1¢ EPS)	<b>\$2M</b> (1¢ EPS)	<b>\$1.5M</b> (1¢ EPS)	<b>\$12.5M</b> (9¢ EPS)	
Policyholder behaviour protection <sup>2</sup>	\$20M	During the first 9 mor During Q4/	\$15M					

<sup>1</sup> This protection in reserves covers potential excess mortality for the next 4 years from direct and indirect COVID impacts. It acts as a downside protection absorbing excess mortality up to a specific maximum. This protection is expected to decrease quarterly in 2022. Any unused protection will be carried forward quarterly. The provision in reserve will be reassessed at each year-end.

<sup>2</sup> This protection in reserves for a specific high-end product covers potential adverse policyholder behaviour due to pandemic-related economic uncertainty. It covers the downside risk and will be reassessed at year-end.

<sup>3</sup> Includes a positive theoretical impact of \$2.5M on accounting value of provision from exchange rate variations during 2022 (this impact is expected to vanish over time as protection is depleted).

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# **POLICYHOLDER EXPERIENCE<sup>†</sup>** (excl. market-related impacts)



Close to expectations with positive result in individual insurance and group sectors

EPS impact	2022					20	21		2020	2022	2021	2020
in cents <sup>†</sup>	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4 <sup>1</sup>	annual	annual	annual
Individual Insurance <sup>2</sup>	9	4	4	(6)	9	5	6	(6)	3	11	14	(1)
Individual Wealth Management <sup>3</sup>	(4)	(6)	(3)	1	(6)	1	5	2	(10)	(12)	2	(12)
Group Insurance	4	(1)	7	(6)	(6)	8	6	(1)	(2)	4	7	(4)
Group Savings and Retirement	6	0	0	0	(5)	(3)	(1)	1	(2)	6	(8)	5
US Operations <sup>4</sup>	(5)	(3)	(3)	(3)	4	(5)	7	5	(7)	(14)	11	(11)
Subtotal (5 lines of business)	10	(6)	5	(14)	(4)	6	23	1	(18)	(5)	26	(23)
iA Auto and Home <sup>4</sup> (in income on capital)	(12)	(9)	(4)	4	1	9	9	8	11	(21)	27	40
Total	(2)	(15)	1	(10)	(3)	15	32	9	(7)	(26)	53	17

<sup>1</sup>Excluding pandemic-related additional and non-recurring employee support measures (Q4/20). <sup>2</sup> Excluding gain from the disposal of PPI Benefits Inc. (Q1/21) and excluding PPI purchase price and/or goodwill adjustments (Q1/20). <sup>3</sup> Excluding sale of iAIC (Q2/20). <sup>4</sup> Excluding gains and losses on acquisition and integration costs.

<sup>+</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

# MARKET-RELATED IMPACTS ON EARNINGS<sup>+</sup>: 6¢ EPS gain in Q4</sup>



UL policies (+7¢), MERs (+3¢), hedging (+1¢) and level of assets backing reserves (-5¢)

Approximate after-tax impact of market-related variations as compared to the expected net			20	21		2020						
earnings that the Company would have earned under normal macroeconomic conditions <sup>†</sup> (in millions of dollars)	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1
Increase (decrease) in income on UL policies	7	(2)	(23)	(8)	10	2	9	4	8	6	15	(23)
Market-related impact on level of assets backing LT liabilities	(5)	(5)	(4)	(1)	(2)	(2)	(2)	0	2	2	(1)	0
Higher (lower) than expected management fees (MERs) <sup>1</sup>	3	2	(5)	(4)	2	1	1	1	2	2	4	(2)
Impact of dynamic hedging	1	(4)	(1)	(5)	(2)	(1)	2	(1)	(2)	3	(7)	(61)
Total	6	(9)	(33)	(18)	8	0	10	4	10	13	11	(86)

<sup>1</sup> Expected profit on in-force for the wealth management businesses is updated on a quarterly basis to reflect market variation and net sales.

<sup>†</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

# **IMPACT OF NEW BUSINESS (strain)**<sup> $\dagger$ </sup>



11¢ EPS gain in Q4 explained by the interest rate increase in the first part of the year being factored into the strain calculation and, to a lesser extent, the impact of sales

	Reported strain includes Individual Insurance in Canada and the US												
	2022					20	21		2020				
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	
Sales <sup>+</sup> (\$M)	145	139	146	143	129	110	118	98	112	98	98	85	
<b>Strain⁺</b> (\$M)	23	18	17	(10)	(8)	(3)	1	(5)	(6)	(2)	(10)	(10)	
Strain <sup>+</sup> (%)	<b>(16%)</b> <sup>1</sup>	(13%) <sup>1</sup>	(12%) <sup>1</sup>	7%	6%	3%	(1%) <sup>1</sup>	5%	5%	2%	10%	12%	
Annual strain (%)	(8%) <sup>1</sup>					3	%		7%				
	1												

2022 guidance: 0% for the year **Quarterly range from -5% to 10%** 

<sup>1</sup> A negative strain represents a gain

<sup>+</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

# **INCOME ON CAPITAL<sup>+</sup>: 12¢ EPS loss in Q4**



Lower result at iAAH (-12¢) due to higher claims and digital transformation investments

Lower Surex integration fees (+1¢) and higher financing costs (-1¢)

	Quarterly		20	22			20	21		2020				
(\$M, pre-tax)	run rate in 2022	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	
Investment income	43	43	46 <sup>1</sup>	47	44	41	38	33	39	24	27	36	41	
Financing <sup>2</sup>	(12)	(13)	(13)	(13)	(12)	(12)	(11)	(11)	(10)	(11)	(11)	(11)	(9)	
Amortization of acquisition- related finite life intangibles	(21)	(22)	(21)	(21)	(20)	(19)	(19)	(18)	(18)	(17)	(22)	(10)	(11)	
Subtotal	10	8	12	13	12	10	8	4	11	(4)	(6)	15	21	
iA Auto and Home	<b>14</b> excluding seasonality	2	4	9	11	15	29	25	23	25	25	16	13	
Total	24	10	16	22	23	25	37	29	34	21	19	31	34	

<sup>1</sup> Excludes \$49M pre-tax for: Q3/2022 adjustment of software, premises and furnishings book values and H1/22 impact of IASB's decision relating to cloud computing arrangements. <sup>2</sup> Includes only interest on debentures. <sup>†</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

# **EFFECTIVE TAX RATE (ETR) of 19.5% in Q4: 7¢ EPS gain**<sup>+</sup>



Higher proportion of capital gains, non-taxable income and dividends than anticipated, partly offset by the 1.5% tax increase announced with 2022 federal budget

(\$M, unless		202	22			20	21		2020				
otherwise indicated)	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	
<b>Operating income</b> $^{\dagger}$	288	299	238	170	252	249	276	206	190	249	210	9	
Income on capital $^{\dagger}$	10	(33)	22	23	25	37	29	34	21	19	31	34	
Pre-tax income	298	266	260	193	277	286	305	240	211	268	241	43	
Income taxes	58	48	33	36	63	63	69	61	34	45	53	(2)	
ETR	19.5%	18.0%	12.7%	18.7%	22.7%	22.0%	22.6%	25.4%	16.1%	16.8%	22.0%	(4.7%)	

#### ETR of 17.2% for 2022 Better than 2022 guidance of 21% to 23%

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<sup>+</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

### **STRONG BALANCE SHEET**



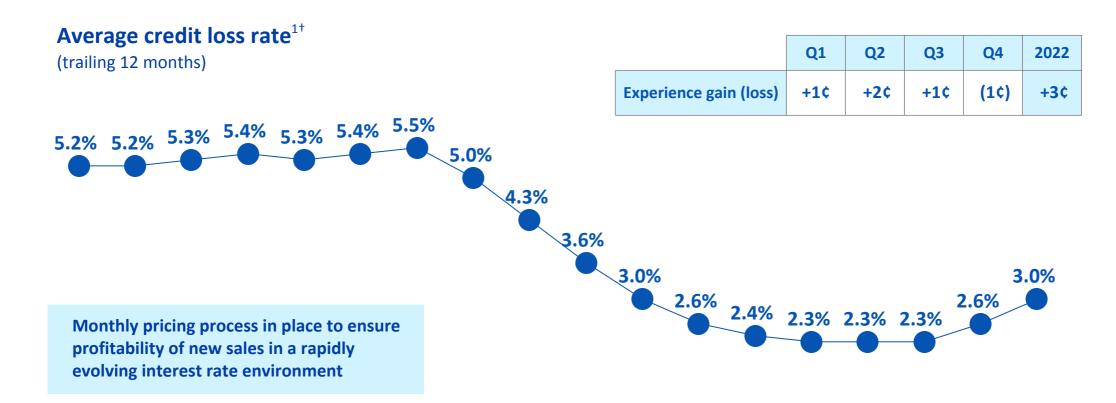
<b>Ratios</b>	Leverage ratio of <b>23.4%</b>
(Dec. 31, 2022)	Coverage ratio <sup>†</sup> of <b>13.2x</b>
Capital	Potential capital deployment <sup>†</sup> of ~\$350M as at December 31, 2022
flexibility	Very favourable impact expected at IFRS 9/17 transition <sup>1</sup>
NCIB	During Q4/22, 0.7 million shares were redeemed and cancelled for a total value of \$55.8 million. During 2022, 3.1 million shares were redeemed and cancelled for a total value of \$213.1 million. A new NCIB program has begun on Nov. 14, 2022, and up to 5,265,045 common shares could be redeemed through Nov. 13, 2023.

<sup>1</sup> Expected estimated combined impact of IFRS 9 and IFRS 17 transition on January 1, 2022, according to information available as at Dec. 31, 2022. <sup>†</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

## **CAR LOANS**



# Q4 credit result close to post-pandemic expected experience, with a quarterly loss rate of 3.9% in Q4



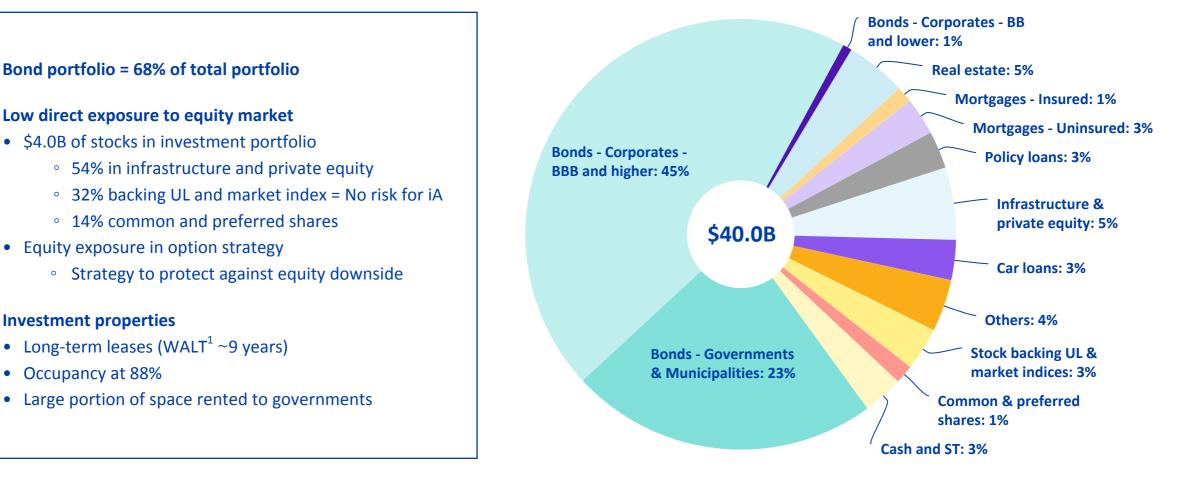
#### Q3/18 Q4/18 Q1/19 Q2/19 Q3/19 Q4/19 Q1/20 Q2/20 Q3/20 Q4/20 Q1/21 Q2/21 Q3/21 Q4/21 Q1/22 Q2/22 Q3/22 Q4/22

<sup>1</sup> Represents total non-prime credit losses divided by the average finance receivables over the same period.

<sup>†</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

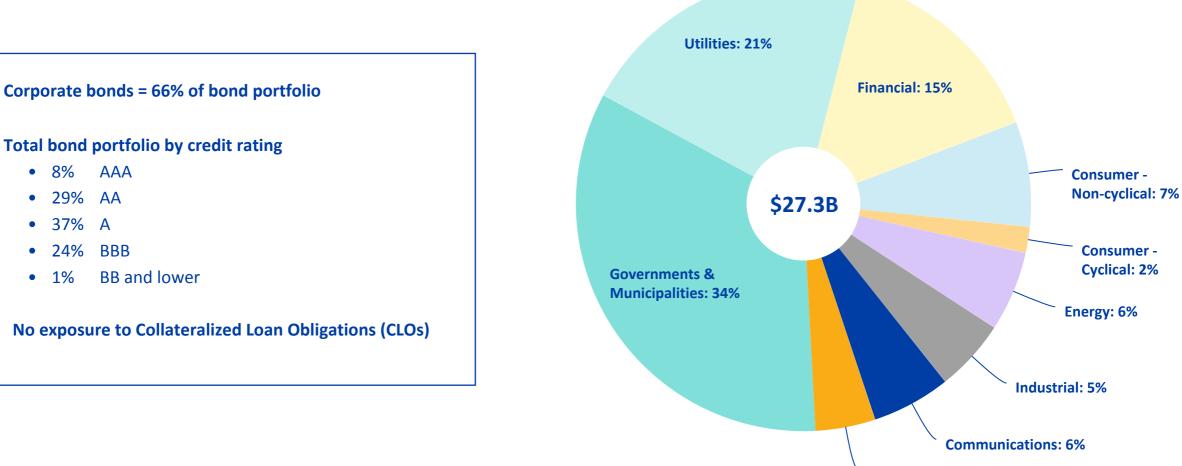
# **INVESTMENT PORTFOLIO**

#### High-quality, diversified portfolio



# **BOND PORTFOLIO BY CATEGORY**

## High-quality, conservative portfolio

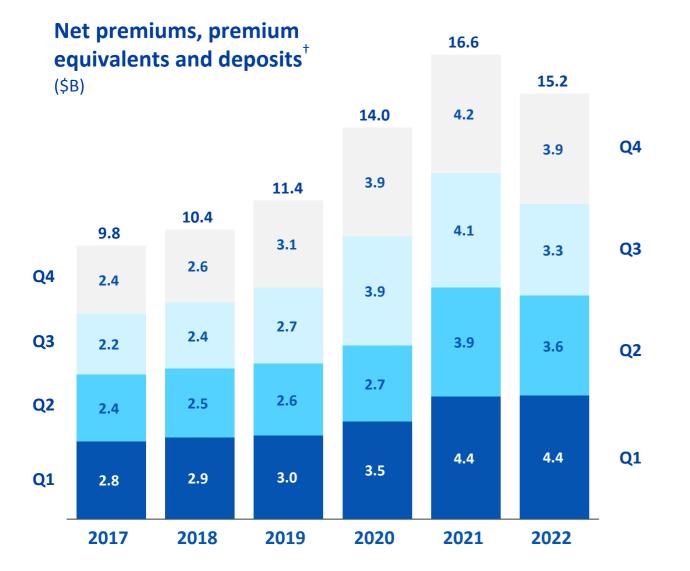


Others: 4%



## **PREMIUMS AND DEPOSITS**





Q4/2022	\$M	ΥοΥ
Individual Insurance	472	2%
Individual Wealth Management	1,460	(33%)
Group Insurance	570	13%
Group Savings and Retirement	1,019	66%
US Operations	319	9%
General Insurance	107	11%
TOTAL	3,947	(5%)

The figures do not always add up exactly due to rounding differences.

# **ASSET GROWTH**



## AUM/AUA

(assets under management and administration<sup>+</sup>, end of period, \$B)



### Assets under management and administration

(\$B, unless otherwise indicated)	December 31 2022	QoQ	ΥοΥ
Assets under management <sup>+</sup>			
General fund <sup>1</sup>	50.1	_	(9%)
Segregated funds	37.3	5%	(6%)
Mutual funds	11.6	2%	(17%)
Other	3.7	12%	28%
Subtotal	102.7	3%	(8%)
Assets under administration <sup>+</sup>	97.7	4%	(11%)
Total	200.4	3%	(9%)

<sup>1</sup> Includes investment portfolio of \$40.0B, reinsurance assets, fixed assets, deferred income tax assets, intangible assets, goodwill and other assets (refer to financial statements for more information). The figures do not always add up exactly due to rounding differences.

<sup>†</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

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# **INDIVIDUAL INSURANCE (Canada)**



(\$M, unless otherwise indicated)		Fourth quarter		Year-to-date at December 31		ber 31
(JW, unless otherwise indicated)	2022	2021	Variation	2022	2021	Variation
Sales <sup>1</sup>						
Minimum premiums <sup>2+</sup>	87	81	7%	352	263	34%
Excess premiums <sup>3+</sup>	8	6	33%	35	23	52%
Total	95	87	9%	387	286	35%
Net premiums	472	461	2%	1,882	1,758	7%
Number of policies (life insurance only)	39,113	40,073	(2%)	159,722	151,857	5%

<sup>1</sup> First-year annualized premiums. <sup>2</sup> Insurance component. <sup>3</sup> Savings component. <sup>†</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

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# **INDIVIDUAL WEALTH MANAGEMENT**



(CNA unloss otherwise indicated)		Fourth quarte	r	Year-to	o-date at Decen	nber 31
(\$M, unless otherwise indicated)	2022	2021	Variation	2022	2021	Variation
Sales <sup>1</sup>						
General fund	408	228	79%	1,203	891	35%
Segregated funds	702	1,250	(44%)	3,908	4,818	(19%)
Mutual funds <sup><math>+</math></sup>	350	715	(51%)	1,722	3,066	(44%)
Total	1,460	2,193	(33%)	6,833	8,775	(22%)
Net investment fund sales						
Segregated funds	172	823	(651)	1,915	3,307	(1,392)
Mutual funds <sup><math>\dagger</math></sup>	(290)	242	(532)	(615)	1,153	(1,768)
Total	(118)	1,065	(1,183)	1,300	4,460	(3,160)
	December	31	Q4	YTD		1-year
(\$M, unless otherwise indicated)	2022		variation	variation		variation
Assets under management $^{^{\dagger}}$						
General fund	2,583		12%	23%		23%
Segregated funds	23,451		5%	(5%)		(5%)
Mutual funds	11,611		2%	(17%)		(17%)
Total	37,645		4%	(8%)		(8%)
Assets under administration <sup>+</sup>	97,643		4%	(10%)		(10%)
Total AUM/AUA	135,288		4%	(9%)		(9%)

<sup>1</sup>Defined as net premiums for general and segregated funds and deposits for mutual funds.

<sup>†</sup> This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.

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# **GROUP INSURANCE**



(CNA unloss otherwise indicated)	Fourth quarter		Year-to-date at December 31		nber 31	
(\$M, unless otherwise indicated)	2022	2021	Variation	2022	2021	Variation
Sales <sup>1</sup>						
Employee Plans <sup>+</sup>	18	15	20%	46	135	(66%)
Dealer Services - Creditor Insurance <sup>2+</sup>	53	58	(9%)	223	244	(9%)
P&C Insurance <sup>†</sup>	95	78	22%	392	331	18%
Car loan originations <sup>+</sup>	148	130	14%	635	534	19%
Total	296	266	11%	1,250	1,109	13%
Special Markets <sup>+</sup>	102	76	34%	322	215	50%
Total Group Insurance	416	357	17%	1,618	1,459	11%
Net premiums and premium equivalents						
Net premiums	521	461	13%	1,953	1,728	13%
Service contracts (ASO) <sup>+</sup>	25	23	9%	96	91	5%
Investment contracts <sup>+</sup>	24	21	14%	88	64	38%
Total	570	505	13%	2,137	1,883	13%
Car loans (non-prime) - Fin. receivables <sup>+</sup>	1,246	1,076	16%	1,246	1,076	16%

<sup>1</sup> Employee Plans: first-year annualized premiums (including premium equivalents), Dealer Services (Creditor): gross premiums (before reinsurance and cancellations), Dealer Services (P&C): direct written premiums, Special Markets: premiums before reinsurance. <sup>2</sup> Includes all creditor insurance business sold by the Company.

# **GROUP SAVINGS AND RETIREMENT**



(CN unloss otherwise indicated)	Fourth quarter		Year-to-date at December 31			
(\$M, unless otherwise indicated)	2022	2021	Variation	2022	2021	Variation
Sales <sup>1</sup>						
Accumulation products <sup>+</sup>	563	549	3%	2,026	2,167	(7%)
Insured annuities $^{\dagger}$	462	71	551%	801	604	33%
Deposits <sup>2</sup>	-	-	NM	_	27	(100%)
Total	1,025	620	65%	2,827	2,798	1%
Net premiums and deposits	1,019	614	66%	2,800	2,773	1%
			04	VTD		1-vear

Assets under management	December 31, 2022	Q4 variation	YTD variation	1-year variation
Accumulation products <sup>+</sup>	14,500	6%	(6%)	(6%)
Insured annuities <sup><math>\dagger</math></sup>	5,129	9%	1%	1%
Total	19,629	7%	(5%)	(5%)

<sup>1</sup> Sales are defined as gross premiums (before reinsurance) and deposits. <sup>2</sup> Deposits include GICs held in trust and institutional management contracts.

## **US OPERATIONS**



	Fourth quarter			Year-to-date at December 31		
(\$M, unless otherwise indicated)	2022	2021	Variation	2022	2021	Variation
Sales (\$US) <sup>1</sup>						
Individual Insurance <sup>+</sup>	37	33	12%	143	135	6%
Dealer Services (P&C) <sup>+</sup>	241	255	(5%)	1,011	1,068	(5%)
Net premiums and premium equivalents <sup>+</sup> (\$CAN)	319	294	9%	1,169	1,039	13%

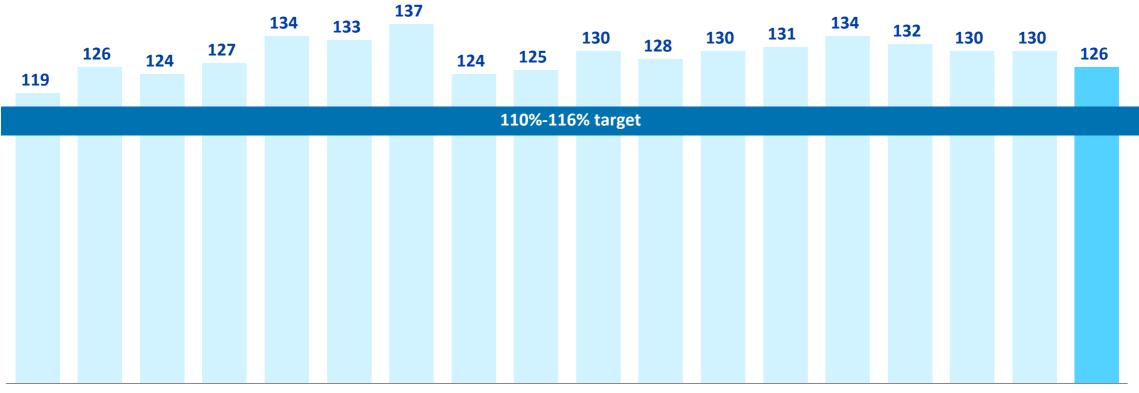
<sup>1</sup>Sales are defined as first-year annualized premiums for Individual Insurance and as direct written premiums (before reinsurance) and premium equivalents for Dealer Services (P&C). <sup>†</sup>This item is a non-IFRS measure; see the "Non-IFRS and Additional Financial Measures" section at the beginning of this document for relevant information about such measures.



### iA Financial Corporation Inc.

(%, end of period)

Transition to IFRS 9 and IFRS 17 to have a very favourable impact on the solvency ratio



Q3/18 Q4/18 Q1/19 Q2/19 Q3/19 Q4/19 Q1/20 Q2/20 Q3/20 Q4/20 Q1/21 Q2/21 Q3/21 Q4/21 Q1/22 Q2/22 Q3/22 Q4/22

# **QUALITY OF INVESTMENT PORTFOLIO**



	December 31	September 30	December 31
	2022	2022	2021
IMPAIRED INVESTMENTS AND PROVISIONS			
Gross impaired investments	\$27M	\$46M	\$23M
Provisions for impaired investments	\$5M	\$8M	\$6M
Net impaired investments	\$22M	\$38M	\$17M
Net impaired investments as a % of investment portfolio	0.05%	0.10%	0.04%
Provisions as a % of gross impaired investments <sup>1</sup>	18.8%	17.7%	23.9%
BONDS – Proportion rated BB or lower	1.01%	1.10%	0.94%
MORTGAGES – Delinquency rate	-	—	—
<b>REAL ESTATE – Occupancy rate on investment properties</b>	88.3%	88.6%	91.5%
CAR LOANS – Average credit loss rate (non-prime) <sup>2†</sup>	3.0%	2.6%	2.3%

<sup>1</sup>Provisions as a % of gross impaired investments is calculated using the exact amounts of gross impaired investments and provisions for impaired investments.

<sup>2</sup> Quarterly average credit loss on a trailing-12-month basis. Represents total credit losses divided by the average finance receivables over the same period.



# **ESG** ambition

To contribute to sustainable growth and wellbeing for our clients, employees, partners, investors and communities

## **Our main targets**

- Reduction of our GHG emissions by **20%** per employee by 2025
- Now and in the future, achieve increased gender equity of between 40% and 60% in iA Financial Group senior leadership positions and appointments

## **Commitment to five United Nations Sustainable Development Goals**



## **CONCRETE ACTIONS FOR A SUSTAINABLE FUTURE**

## OUR CONTRIBUTION TO SUSTAINABLE FINANCE

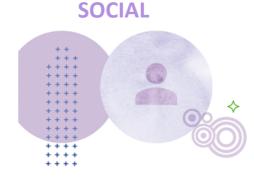
- Signatory of United Nations Principles for Responsible Investment (PRI)
- Review of *Responsible* Investment Policy in 2022
- Publication of our first Sustainability Bond Framework in February 2022
- Enhanced lineup of socially responsible investment funds for a total of 22 funds
- Support for the International Sustainability Standards Board (ISSB)
- Participation in the Statement by the Quebec Financial Centre for a Sustainable Finance

### **ENVIRONMENT**



- Climate Change Position Statement
   through which we aim at becoming
   a leader in the industry on climate
   change in North America over time
- Continue offsetting GHG emissions (scope 1 and 2) as well as reducing our emissions
- Climate change task force to achieve and improve reduction targets
- Work From Anywhere model estimated to result in the reduction of 3,500 tonnes in GHG equivalents
- Majority of our 30+ properties in Canada are BOMA BEST or LEED certified

lanetair 2021



- Commitment to obtain the Progressive Aboriginal Relations (PAR) certification of the Canadian Council for Aboriginal Business
- Equity, Diversity and Inclusion program, including a three-year action plan
- Efforts to support employees' wellbeing promoting global health
- Offering our clients products and services that provide access to quality health care and health services
- Continued effort to harmonize and further implement NPS metrics across the Company
- 2022 donations of \$8.5M to different social and community organizations



### **GOVERNANCE**



- Best governance practices reinforced with a formalized *Governance Framework*
- Use of the TCFD and SASB reporting frameworks to guide ESG disclosure
- Integration of sustainable development in our governance structure through several committees
- ESG criteria included in executive compensation since 2021
- Publication of several policies, practices and statements to support our governance





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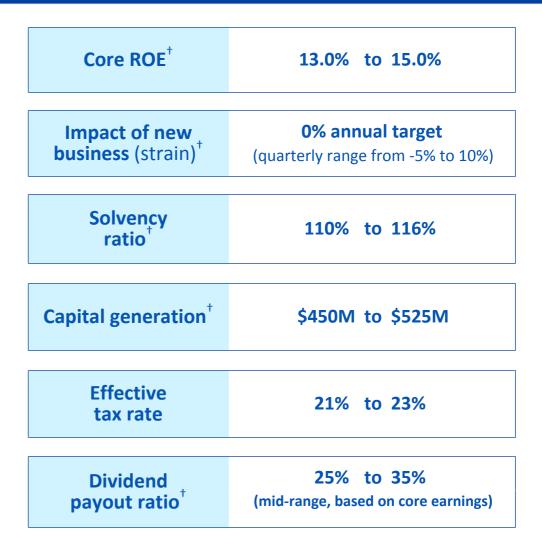
## **2022 GUIDANCE**



## As disclosed on February 16, 2022

<b>Core EPS</b> <sup>+</sup>					
Q1	\$1.85	to	\$2.00		
Q2	\$2.20	to	\$2.35		
Q3	\$2.30	to	\$2.45		
Q4	\$2.35	to	\$2.50		
2022	\$8.70	to	\$9.30		

<b>Non-core items</b> <sup>†</sup>			
	(EPS)		
Charges or proceeds related to acquisition or disposition of a business	\$0.19 <sup>1</sup>		
Amortization of intangible assets	\$0.59		
Non-core pension expense	\$0.20		
Total	<b>\$0.98</b>		



Note: The market guidance provided above is a forecast. Please refer to the "Forward-looking statements" section in this document for more information.

<sup>1</sup> \$0.19 = \$0.10 IAS acquisition charges + \$0.03 Surex acquisition charges + \$0.06 increase in book value of Surex minor shareholders' sell option



Credit rating agency	iA Financial Corporation Inc. Issuer rating	Industrial Alliance Insurance and Financial Services Inc. Financial strength	Outlook
Standard & Poor's	A	AA-	Stable
DBRS Morningstar	Α	AA (low)	Stable
A.M. Best	N/A	A+ (Superior)	Stable



### Contact

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### **Next Reporting Dates**

Q1/2023 - May 10, 2023 at 8AM Q2/2023 - August 3, 2023 after market close Q3/2023 - November 7, 2023 after market close Q4/2023 - February 20, 2024 after market close Conference call on May 10, 2023 at 11AM Conference call on August 4, 2023 at 8AM Conference call on November 8, 2023 at 11AM Conference call on February 21, 2024

For information on our earnings releases, conference calls and related disclosure documents, consult the Investor Relations section of our website at <u>ia.ca</u>.

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