Creating your account in My Client Space

Fast and simple!

Go to the account creation page

1. Go to **ia.ca/myaccount**
2. Click on **Create an account**
3. Choose the **Client** tile
4. Two options are available :

   Option 1: Quick registration
   This is the faster method. It allows you to securely register using the *Verified.Me* tool developed by *SecureKey*. Your identity will be validated with your financial institution and your information will be encrypted and transferred to iA Financial Group.

   Option 2: Traditional registration This method requires

3. Authentificate yourself with your user ID and password to log in to the selected financial institution. **Important:** *SecureKey* and iA Financial Group do not have access to the credentials you use to log in to your account.
4. Once profile information has been verified, you will be able to authorize the transmission of your information to iA Financial Group. Your financial institution will securely transmit the information required for your registration to My Client Space in encrypted format.

Option 2 : Traditional registration

1. Click on **Register** in the **Traditional registration** box.
2. Enter your personal information (first name, last name, date of birth and postal code), then click on **Continue**.

3. If you don't have your activation key:
   In the section to enter the activation key, click on **I don't have my key**.

Indicate whether you would like to receive your activation key by email or by mail, using the postal code you previously provided, and click on **Continue**. A message confirming that your activation key has been sent will appear.

4. Once you have received your activation key: Return to **ia.ca/myaccount**. Once you have entered your personal information and clicked on **Continue**, enter your activation key in the space provided and click on **Continue**.

Create your access

Whether you created your account through the Quick registration or Traditional registration, the last step is to choose your access code, your password and your secret questions for security purposes.

Now that you have created your account in My Client Space, you can manage your group insurance plan at any time.

You can :

- Submit your claims and follow their evolution
- Check the extent of your coverage
- Generate the list of claims reimbursed for tax purposes
- Check to see if a drug is covered by your plan
- Obtain proof of travel insurance
- And much more!

Once your account is created, you can also use the **iA Mobile** application if you wish.