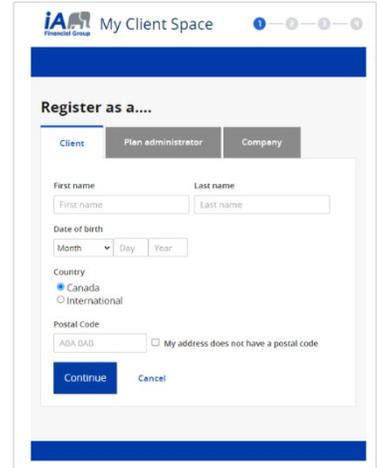


Creating your account in My Client Space

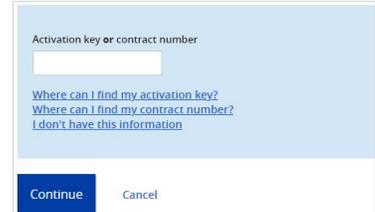
Quick and easy!

1 Go to the account creation page

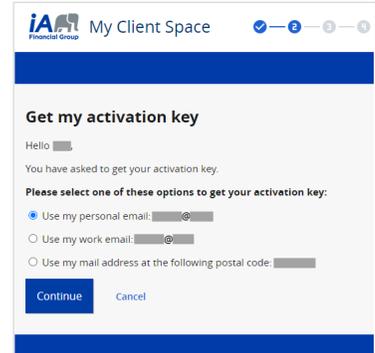
- Go to ia.ca/myaccount.
- Click on **Create an account**.
- Enter your personal information (first name, last name, date of birth and postal code), then click on **Continue**.



- If you have an activation key, enter your activation key and click on **Continue**.
- If you don't have your activation key, click on **I don't have this information**.



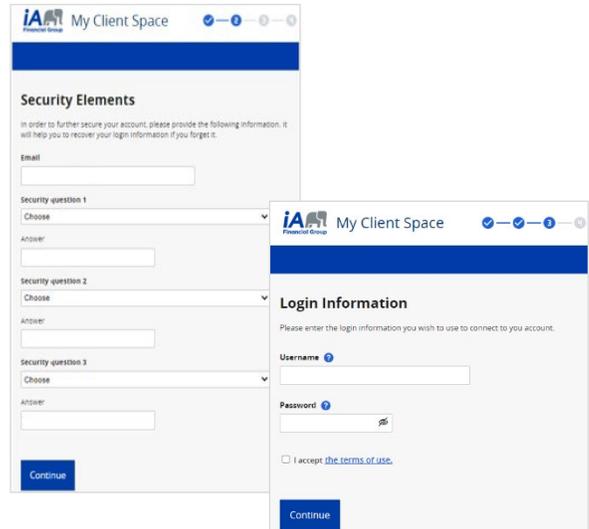
- Indicate whether you would like to receive your activation key by email or by mail, using the postal code you previously provided, and click on **Continue**. A message confirming that your activation key has been sent will appear.
- Once you have received your activation key, return to ia.ca/myaccount. Once you have entered your personal information and clicked on **Continue**, enter your activation key in the space provided and click on **Continue**.



2

Create your access

The last step is to choose your Security Elements and your Login Information.



The image displays two screenshots of the 'My Client Space' account setup process. The first screenshot, titled 'Security Elements', shows a form where users are prompted to provide information to further secure their account. It includes an 'Email' field, three 'Security question' sections (each with a 'Choose' dropdown and an 'Answer' text field), and a 'Continue' button at the bottom. The second screenshot, titled 'Login Information', shows a form where users enter their login details. It includes 'Username' and 'Password' fields, a checkbox for 'I accept the terms of use', and a 'Continue' button at the bottom.

Now that you have created your account in My Client Space, you can manage your group insurance plan at any time.

You can:

- Submit your claims and follow their evolution
- Check the extent of your coverage
- Generate the list of claims reimbursed for tax purposes
- Check to see if a drug is covered by your plan
- Obtain proof of travel insurance
- And much more!

You can also use the iA Mobile application if you wish.



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