| January 1, 2014 | January 1, 2015 – January 1, 2016 | January 1, 2016 - January 1, 2017 | 2017 | 2019-2020 | 2021 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| IA and its Ontario Subsidiaries will (a) develop and maintain an accessibility policy to meet the requirements of the Integrated Standards; (b) develop a multi- year plan for accessibility in accordance with the Integrated Standard*; (c) ensure new internet websites and web content to conform to WCAG 2.0 Level A in accordance with the Integrated Standards.* | IA and its Ontario Subsidiaries will (a) train all Ontario Employees and other persons as required under the Integrated Standards;**** (b) ensure feedback processes are accessible to persons with disabilities upon request as required under the Integrated Standards. | IA and its Ontario Subsidiaries will develop and implement human resources processes as required under the Integrated Standards** including the following: (a) Inform Ontario Employees of policies to support employees with disabilities; (b) Notify the public and Ontario Employees about the availability of accommodation for job applicants with disabilities in the Company's recruitment process; (c) Notify selected individual applicants of the availability of accommodation during a recruitment assessment or selection process; (d) Notify successful applicants in their offers of employment of the Company's policies for accommodating employees with disabilities; (e) Provide Ontario Employees with disabilities, when requested, Accessible Formats and Communication Supports; (f) Ensure performance management, career development and redeployment processes consider the needs of Ontario Employees with disabilities and any individual accommodation plans; (g) Develop individual accommodation plans for Ontario Employees with disabilities in accordance with the Integrated Standard*; (h) Develop return to work plans for Ontario Employees who have been absent from work due to disabilities*. | File Annual Accessibility Report by December 31, 2017. *** Ensure plan is established for maintenance and disruptions of accessible elements of public spaces where one is required under the Integrated Standards***** | Review Multi- Year Accessibility Plan by January 1, 2019* File Annual Accessibility Report by December 31, 2020.*** | IA and Ontario Subsidiaries will ensure internet websites and web content conform to WCAG 2.0 Level AA by January 1, 2021 as required under the Integrated Standards.* |

IA - Ontario Integrated Standards - Multi-Year Accessibility Plan

*For IA and its Large Ontario Subsidiaries

For IA and its Large Ontario Subsidiaries by January 1, 2016 and for the remaining Ontario Subsidiaries by January 1, 2017 *As may be required for IA and its Ontario Subsidiaries pursuant to regulation

****For IA and its Large Ontario Subsidiaries by January 1, 2015 and for the remaining Ontario Subsidiaries by January 1, 2016

***** For IA and its Large Ontario Subsidiaries by January 1, 2017 and for the remaining Ontario Subsidiaries by January 1, 2018.